



HELP US OUT! – Community Survey

LYNCHBURG PUBLIC LIBRARY

<https://www.surveymonkey.com/r/LynchburgLibSurvey>

SURVEY CLOSES 10/14/2016

The Lynchburg Public Library is preparing for the future of library service for our users and our community. Our vision is for a renovated facility that addresses both traditional library uses and future library services as they continue to evolve.

The Library is working with BCWH Architects and Tappé Architects, Inc. on the initial planning of the future library, employing their background of more than 30 years of experience in library planning and design. Jointly, we want to welcome your input on the future of the Lynchburg Library.

You can help us make the Lynchburg Library become the best it can be by answering a few questions. This survey is specifically focused on the potential improvements to the library and how it can better serve you and your community.

Yes No

1 Prior to today, have you visited a library (any library) in the past year?

2 If Yes, How often did you go to a library? Would you say...

- more than 3 times per month
- about 2 or 3 times per month
- about once per month
- less than once per month

3 How long do you typically stay?

- less than 1hr
- btwn 1hr & 2hrs
- btwn 2hrs & 4hrs
- more than 4 hrs

4 If you visited a library other than the Lynchburg Public Library, which library(s) did you visit?

5 Why did you choose a Library other than Lynchburg?

- Collections
- Programs/Events
- Convenience
- Technology
- Environment
- Other _____

6 What kinds of spaces would you like to see more of in an improved Lynchburg Library? (pick up to 4)

- | | |
|--|---|
| <input type="checkbox"/> a) Children's library in general | <input type="checkbox"/> i) Spaces for individual study |
| <input type="checkbox"/> b) Space for children's story times & programs | <input type="checkbox"/> j) Consulting/Tutoring rooms for 2 people |
| <input type="checkbox"/> c) Special area for preschool age children & their parents | <input type="checkbox"/> k) Group collaboration rooms (for 4 or more) |
| <input type="checkbox"/> d) Teen Space | <input type="checkbox"/> l) Quiet reading room |
| <input type="checkbox"/> e) Library computers I can use | <input type="checkbox"/> m) Variety of comfortable seating places |
| <input type="checkbox"/> f) Space for using my own technology (e.g. laptops, tablets) | <input type="checkbox"/> n) Collections Spaces (books, audio/video, magazines) |
| <input type="checkbox"/> g) Meeting Rooms for community groups | <input type="checkbox"/> m) Listening/viewing stations |
| <input type="checkbox"/> h) Informal meeting and networking places | <input type="checkbox"/> p) Outdoor reading area |
| <input type="checkbox"/> Other spaces, comments? Please tell us: _____ | <input type="checkbox"/> q) Display/exhibition space |



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What Works? – What Doesn't? – What's Missing?

7 What features/services of the current Lynchburg Library should be **retained** in the future Lynchburg Library?

1 _____
2 _____

8 What shortcomings of the current Lynchburg Library ought to be avoided in the future Library?

1 _____
2 _____

9 Relative to library spaces, can you identify initiatives or innovations you have seen/heard of/read about in other libraries that ought to be considered for the future Lynchburg Library?

1 _____
2 _____

Listed below are some of the reasons why people use the public library. For each reason we'd like you to tell us if that is why you use the library.

10 I USE THE LIBRARY...

Yes No

- a. to **find information** that I need
- b. to **bring children** so that they can do **school work**
- c. to **bring children** so that they **borrow materials**
- d. to **bring children** to library **programs**
- e. to **read newspapers** and **magazines** (print or digital)
- f. to browse and **borrow materials**
- g. to **do research** for my job or my **business**
- h. to study or to do **research for school** papers and projects
- i. to **do research** for **personal projects** that are not for school or work
- j. to **attend library events** (programs, exhibits, etc.) designed for adults
- k. as a **place** to go to, to **sit quietly and read**,
- l. as a **place** to go to and **be around other people**
- m. to **use a library computer** to access digital information for work, research, or enjoyment
- n. to use **free wi-fi**
- o. to **learn about technology** that's new or take a computer class
- p. to attend **literacy or other classes**
- q. **Other** uses? please tell us _____

11 Of all the reasons you use the library, which one is the single most important? ("a" thru "q") ____

12 When using a computer in the library, do you primarily access library holdings or information on the internet?

- Library Holdings
- Internet
- Both equally
- Unsure

13 How do you prefer to travel to the Library?

- Drive
- Walk
- Bus
- Bike
- Other



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Very Important
Important
Unimportant

14 As the Library plans future improvements, we want to understand your needs so that we can prioritize services. Identify how important you think the services below will be to you and your household in the future.

- a. Providing **preschool children** with quality **learning environments** as well as picture books, story hours, and learning materials.
- b. Providing students, both children and adults, **with spaces to study and do assignments** in the library as well as providing the books, magazines, Internet access, and other services they need to do their school work.
- c. Providing **information** needed to answer **personal & household questions**.
This could include, for example, information about how to fix things around the house, hobbies, health issues, or the quality and prices of home appliances.
- d. Providing **specialized collections** of books, magazines & computerized information needed for **research** or writing books/papers.
- e. Providing information **support to businesses** in your community.
This could include, for example, information about sales or marketing, worker safety, environmental protection, or setting up a new business, together with space to use the information in the Library and consult with business partners.
- f. Serving as the **hub of the community** - a place where organizations or clubs could hold meetings or present concerts and lectures.
- g. Providing people with **information about the community**.
This could include, for example, information about local government, issues or laws about local community services such as health clinics or daycare.
- h. Providing adults who are NOT students with the **materials and services and spaces** they need to **better themselves or to learn a new skill**.
- i. Providing a **comfortable place** to go when people need someplace outside of their house or apartment to read or think or work.
- j. Providing **spaces that support discussion** and communication between members of the community in a neutral environment.

Yes
No

General Questions – Community Demographics

15 Are you currently a student attending school or taking classes?

16 What language do you speak at home? _____

17 How many children age 17 and under are living in your household? _

18 How many people over the age of 65 are living in your household? _____

Male
Female

19 Gender

20 Age Range

- 0 – 19
- 20 – 39
- 40 – 55
- 56 – 70
- Over 70

Thanks for your input! You can also participate in the survey on-line at:

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