

MEMORANDUM

TO: City Council
L. Kimball Payne, III, City Manager

FROM: Donna Witt, Director of Financial Services *Donna*
Bonnie Svrcek, Deputy City Manager *BONNIE*

SUBJECT: Responses to Questions Raised at the March 20, 2012 Budget Work Session

DATE: March 22, 2012

At the March 20th Work Session on the FY 2013 Proposed Budget, Council members raised the following questions that required staff follow-up:

How many calls does the Fire Department receive for incidents on Liberty University’s campus? (Foster)

The Fire Department researched calls to Liberty University’s main campus areas at 4000 Candler’s Mountain Road (Snowflex), University Boulevard, Mountain View Road, and Ericsson Drive. Each dormitory has its own address and would need to be researched by individual building. The Fire Department does not have a list of these addresses; therefore, staff was unable to gather information regarding calls to the dorms.

Below is a breakdown of EMS and Fire calls to the four addresses by month and calendar year:

Month	EMS				Fire			
	CY2009	CY2010	CY2011	Total	CY2009	CY2010	CY2011	Total
JAN	16	17	21	54	2	3	3	8
FEB	15	16	19	50	2	1	0	3
MAR	12	17	10	39	2	7	1	10
APR	15	10	11	36	0	1	4	5
MAY	13	12	8	33	3	2	1	6
JUN	7	6	4	17	4	1	2	7
JUL	5	4	13	22	3	0	3	6
AUG	18	14	10	42	1	2	2	5
SEP	20	21	25	66	2	2	4	8
OCT	30	21	31	82	5	2	0	7
NOV	17	17	27	61	2	3	1	6
DEC	13	16	15	44	3	2	1	6
TOTAL	181	171	194	546	29	26	22	77

Does the City charge the maximum allowed fee for Ambulance Services? (Helgeson)

There is no maximum allowed fee for Ambulance Services. Per the City’s Ambulance Billing Vendor, EMS Management and Consultants, the fee is set at an industry standard of 125% of what is allowed by Medicare; setting the fee at this amount provides an opportunity to collect additional monies from other insurers.

How often do the counties assist the City’s Public Safety operations vs. the City assisting county services? (Foster)

The Fire Department provided the following data for calendar years 2009, 2010, and 2011.

Aid Given			
Term	EMS	Fire	Total
CY 2009	13	9	22
CY 2010	8	12	20
CY 2011	18	18	36
Totals	39	39	78

Aid Received			
Term	EMS ¹	Fire	Total
CY 2009	?	1	1
CY 2010	?	4	4
CY 2011	?	2	2
Totals	0	7	7

¹ The Fire Department does not have a mechanism in place to track EMS calls where another locality has provided assistance.

Since January 1, 2012 the Department has assisted other localities on six calls; it has received assistance on two calls.

Provide Museum admission fees going back five years. (Helgeson)

MUSEUM ADMISSION FEES:

	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012 <i>(through 3/21/12)</i>
Point of Honor						
<i>Budget</i>	\$9,500	\$9,500	\$8,600	\$9,000	\$5,500	\$7,500
<i>Actual</i>	7,650	10,480	10,453	10,365	10,441	6,713
Museum						
<i>Budget</i>	\$8,000	\$8,000	\$9,000	\$12,000	\$15,000	\$14,500
<i>Actual</i>	515	7,431	21,505	16,015	19,678	12,230
Total Actual Fees	\$8,165	\$17,911	\$31,958	\$26,380	\$30,119	\$18,943

c: Valeria Chambers